From: John (038) Donna
To: Microsoft ATR
Date: 12/7/01 4:16pm
Subject: JUST A THOUGHT

THANK YOU FOR THIS RESPONSE.

HAVING OWNED A COMPUTOR STORE, I FEEL I CAN ADD QUALIFIED OBJECTIVE STATEMENTS.

- 1. SCHOOLS ARE HAVING TO SPEND ALOT OF MONEY REPLACING HARDWARE AS WELL AS SOFTWARE BECAUSE OF A DELIBERATE ATTEMPT TO "OUTDATE"!! IT DOESN'T HAVE TO BE ALL NEW VERSIONS OF SOFTWARE SHOULD BE TRULY BACKWARDS COMPATIBLE AND ALSO TECH SUPPORT SHOULD BE CONTINUED FOR THAT SOFT WARE FOR ATLEAST 5 YEARS REGARDLESS.
- 2. OPERATING SYSTEMS SHOULD BE (& CAN BE) LIMITED TO COMING OUT ONLY EVERY 5 YEARS ALSO SO A STUDENT GETTIN OUT OF SCHOOL WILL ONLY BE ABOUT ONE VERSION BEHIND WHEN HE GOES OUT IN INDUSTRY.
- 3: PROGRAM SIZES SHOULD BE CAPPED SO THAT WE DON'T FILL UP THE LANDFILLS AS FAST WITH OLD PARTS.
- 4. Hard ware suppliers should be REQUIRED to take back old boards to help keep the acids, resins, and metals out of the landfills.
- 5. last YES, THE WHOLE IDEA OF AN OPERATING SYSTEM IS TO ALLOW OTHERS ACCESS TO THAT CODE WHICH WILL ENCOURAGE MORE COMPANIES TO GROW AND DEVELOPE NEW SOFTWARE. THIS HAS TO BE A RESTRAINT OF TRADE AND NO DOUBT A MONOPOLY WHEN ALL "PACKAGED TOGETHER" AND ONLY IF YOU PLAY BALL DOES YOUR DRIVERS GET INCLUDED.
- 6. YOU CAN'T EVEN SEE IT YET BUT WITH THE SAME MAN OWNING THE MAIN TWO OPERATING SYSTEMS. NO ONE EVEN CARES. THE WAY YOU HAVE ALLOWED APPLE TO WORK. EITHER WAY YOU GO BILL GATES OR HIS FRIENDS WIN!!!

TO ALLOW FREE INTERPRISE TO GROW IN THE COMPUTOR INDUSTRY LIKE IT DID YEARS AGO - - - MICROSOFT MUST BE DIVIDED.

RESPECTFULLY

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I KNOW IT'S A TOUGH DECISION BUT IT TRULY IS A PLAY ME NOW OR REALLY PAY ME LATER.

J.L.